What is sanpo-yoshi?

During the Edo and Meiji periods of Japanese history, merchants known as Omi shonin were successful and active in every part of the country. Their success stemmed from their adherence to a spirit known as sanpo-yoshi, literally ‘three-way satisfaction,’ which advocated benefits to the seller, to the buyer and to the local community. So merchants understood that they owed their business success to their communities and they gave something back.

The idea is that business must benefit all people, not merely the seller and the client. This can easily be transferred to modern-day management philosophies.

The Omi merchants enjoyed thriving businesses through their famously good relations with customers and the local communities they worked in. They generously put their profits back into philanthropic activities that benefited the whole community, such as building bridges and schools.

Sanpo-yoshi is a valuable idea even in the context of modern society. The ‘three-way satisfaction’ it refers to means that what benefits you, should ultimately also benefit your partners and society at large.

It is our hope that more and more people will embrace the sanpo-yoshi spirit - to make the world a much brighter and happier place.

We ask for your cooperation in spreading the harmonious sanpo-yoshi spirit!
Begin sanpo-yoshi today!

**Around Home**

1. Although Yoshi Sanpo was a very efficient worker, the stress from work became too much for him and he often used to be grumpy at home. Due to his own grumpiness, everyone in the family became affected by this pent up stress. An irritated feeling spread throughout the entire Sanpo household like a vicious cycle.

2. One day, Yoshi happened upon the idea of sanpo-yoshi and was inspired. “May be there is something in this that could help me solve my own problems,” he thought and he became determined to start practicing sanpo-yoshi. He didn’t think he could do it on the same grand scale as the Omi merchants but he knew he could certainly try on a personal level.

3. Yoshio started by greeting his family members. Upon returning home, he greeted his son, Yoshitaro, in a booming voice, “I’m home! How are you?” Although it was clear that his father’s unexpected greeting perplexed Yoshitaro, Yoshio could clearly notice a happy, refreshed feeling within himself.

4. As his stress subsided, Yoshi realized that his family’s overall grumpiness was gradually disappearing. Now they began to share more smiles and happy conversations among themselves. Yoshi continued the practice of greeting his family members and his home is now a very cheerful one. Yoshi and Yoshitaro leave home together for work and school, with Yoshi Sanpo sending them both off with a smile.

**At School**

1. Although it had already been over one month since Boy A joined Yoshitaro Sanpo’s class at school, he was still not mixing well with his other classmates, and was always on his own looking lonely. Yoshitaro was concerned about Boy A’s situation, but for the moment felt unable to do anything for his new classmate.

2. One day, his father Yoshi explained the sanpo-yoshi concept to Yoshitaro, who started to wonder what he could do for Boy A to improve the situation. After giving it some thought, Yoshitaro had the idea of spending time with Boy A on his way home. So, after school Yoshitaro called out to Boy A, “Hey, let me walk you home!”

3. Being accosted so unexpectedly, Boy A was a bit slow to open up but as the two boys got to know each other, they realized they had a lot in common and could become good friends. Because Boy A was so good at studies he helped Yoshitaro with the parts of his schoolwork that were difficult.

4. Their friendship carried on for some time and soon there was a noticeable change in their class. As Yoshitaro and Boy A chatted happily together in class, other classmates gradually joined in. The circle of friends grew and grew amongst all the members of their class. Now, there is no one who feels alone in the class and everyone is enjoying a healthy and happy school life.

You can adopt the sanpo-yoshi concept of ‘three-way satisfaction’ in your daily routine at this very moment. Remember that what benefits you should ultimately also benefit your partners and society at large. These examples from the Sanpo family show how the concept of sanpo-yoshi can be incorporated into anyone’s modern-day lifestyle.

**In Your Community**

1. A neighborhood garbage collection point is located right in front of Yoshi Sanpo’s home. Due to improper behavior by other residents using the point and animals that open the bags and scatter garbage all over, a foul odor wafts into Yoshi’s house. She used to really get annoyed by this. She thought to herself, “Why should I suffer the consequences of their behavior when I always follow the rules myself?”

2. As her patience was wearing thin, she consulted her husband about the problem. Yoshi introduced the idea of sanpo-yoshi to her. She listened to the idea and reflected upon the fact that she was only thinking about herself in this situation. That’s when she got the idea to start cleaning up the garbage collection point everyday, so that everybody in the community could use it effectively and hygienically.

3. Maintaining the collection point was more difficult than she planned. However, her neighbors gradually understood her approach and the number of people who wanted to help began to increase. The garbage collection point that she once hated because it was so dirty was now carefully kept clean. And what’s more, the site has since become a meeting place, where women from the neighborhood gather to share information on many topics and help each other solve problems!

In our daily lives and in our communities, starting right from today, there are bound to be plenty of opportunities where we can incorporate sanpo-yoshi! (The idea that what benefits you should ultimately also benefit your partners and society at large). No matter how small the effort may seem, it is important to take the first step by saying to yourself, “I’m going to try some positive action right from where I stand.” When we endeavor to overcome our own selfishness, and do deeds for others, and for the benefit of everyone around us, we will certainly be making a brighter society that is a happier place to live in. So, let’s all try implementing the sanpo-yoshi concept in our own individual ways – right from today — in order to create a world that is constantly full of smiles!